

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM



Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2013 - 108509

Date: 2/13/2013

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Linda

Schmidt

Account Name:

Linda Schmidt

Home: (

Street:

Work: ,

City:

Mohave Valley

CBP

State:

AZ

Zip: 86440

is: E-Mail

Utility Company:

Willow Valley Water Co., Inc.

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*DOCKET NO'S W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315\*\*\*\*\*

OPPOSED RATE CASE

I moved to Willow Valley in 1997. Since that time I have replaced 4 hot water heaters; replaced all of the bathroom faucets and the drains are all corroded; on my fourth kitchen faucet; my concrete is discolored from the sprinkler water hitting it; special bleach for my laundry so that my clothes are not stained from the laundry water and I have to buy bottled water for me and my dog to drink. All of this is expensive and all because of the poor water that we have in Mohave Valley. I am 73 years old, a widow, and have only Social Security to live on. And now you want to raise the water rate 77%? This is the second raise in about three years. What's wrong with you people? NO WAY. DO NOT ALLOW THIS INDCREASE TO GO THROUGH.

\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission

DOCKETED

FEB 15 2013

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control

\*End of Comments\*

DOCKETED BY

JSN

Date Completed: 2/13/2013

Opinion No. 2013 - 108509

RECEIVED